

**DP WORLD SANTOS WEBSITE
TERMS OF USE AND PRIVACY POLICY**

Welcome to our Website!

Before accessing our Website or interacting with us through our communication channels, you must read and agree to the Terms of Use and Privacy Policy described below.

DP World Santos may revise and change these Terms of Use and Privacy Policy whenever it deems necessary, based on amendments in applicable laws and regulations, updates to our internal policies, or changes in our products and services. We suggest that you revise these Terms of Use and Privacy Policy from time to time, in order to always check the most updated version of these terms.

IMPORTANT: If you do not agree with the Terms of Use and Privacy Policy described below, we recommend that you cease your access to our Website, as well as the use of any of our resources.

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TERMS OF USE

WHO WE ARE

We are DP World Santos (“**We**”), a company of the DP World Group (Dubai Ports World), responsible for the operation of one of the largest private port terminals in Brazil, on the left coast of the Port of Santos (SP).

WHAT ARE THESE TERMS OF USE?

These Terms of Use establish the rules for use of the Website www.dpworldsantos.com (“**Website**”).

ABOUT THE CONTENT OF OUR WEBSITE

The content we make available on this Website is made of an informative basis, in a manner that all the information provided is presented as is and as available. We make our best efforts to ensure that the content is always up-to-date, error-free or uninterrupted.

From time to time, we may update this Website with new information about DP World Santos which may be of your interest. However, any and all content made available on our Website may be suspended or removed, in whole or in part, at our discretion.

Considering the nature and status of the content, you understand that you may not use of any information provided in this Website: (i) for purposes aside than DP World Santos' business; (ii) as advice basis; or (iii) as your sole source of information for decision making. Therefore, it will always be your responsibility to consult additional sources that you consider more accurate, complete or up-to-date. We will not be liable for any direct, indirect or consequential damages or loss of business opportunity, revenue, expected savings or any other loss arising out of the use of the content of our Website in violation of these Terms of Use.

RESPECT FOR INTELLECTUAL PROPERTY

DP World Santos holds ownership or license to all Intellectual Property rights of this Website and the materials published therein. If you use any of the materials made available on this Website for a non-commercial purpose, you must mention the authorship of DP World Santos.

The information made available on this Website may consist of elements that contain trademarks (registered or not), corporate name, domain names, logos, slogans, industrial design and copyrights of various types of works, such as texts, images, videos, drawings, phonograms, computer programs (collectively, "**Intellectual Property**"). The materials are protected by global copyright laws and treaties. All rights are reserved to DP World Santos and/or its licensors.

IMPORTANT: you may not use the materials made available by DP World Santos for commercial purposes without our proper authorization.

COOKIES AND YOUR PRIVACY

Cookies are small pieces of encrypted text saved in your browser through the sites you access. The encrypted text can be read by the website where it was saved, in order to identify your device whenever you access this Website, and thus make resources available to your browsing.

The Website makes use only of necessary cookies, which help to make a Website useful, enabling basic functions, such as browsing and page access to protect areas of the Website. The Website may not work properly without these cookies. We do not use such cookies for any secondary purpose - only to enable your browsing and use of the Website.

THIRD-PARTY WEBSITES AVAILABLE ON THE WEBSITE

The Website has certain features that may link you to other websites, such as social media and other websites related to our business (collectively, "**third-party websites**").

Such links are provided for information purposes only, and the information you obtain from them shall not be interpreted as approved by us, since we have no control or responsibility over (i) the information disclosed by such third-parties; and (ii) the terms of use and privacy policies of such third-parties.

Therefore, we cannot be responsible for your access and/or use of the resources of these third-party links.

THIRD PARTY WEBSITES THAT LINK OUR WEBSITE.

We allow third-party websites to refer or redirect to the Website, as long as they (i) do so in a fair manner so as not to damage DP World Santos' reputation; (ii) are in accordance with the applicable laws and regulations, as well as our applicable policies. However, we inform you in advance that our consent may be removed at any time without notice.

INFORMATION SECURITY

We own technical and administrative measures for information security, based on the state of art and the industry best practices, aimed to protect the information made available on this Website against any disclosure, unauthorized, undue or illicit disclosure, access or use, or that aim at the destruction, loss or alteration of the information contained.

However, we cannot guarantee that our Website will always be free from errors, viruses or other threats. Therefore, you must also adopt appropriate security measures, including the use of software or applications capable of neutralizing any security incidents.

During your browsing, you must not perform any illegal acts against our Website or our servers, in order to affect their integrity or cause any form of damage to other users browsing our Website. Any attempt or actual breach of security of our Website will be reported to the appropriate authorities, so that our collaboration is able to help them to reveal their identity, and so such authority may impose the appropriate sanctions for their unlawful acts.

GOVERNING LAW AND VENUE

These Terms of Use shall be governed by the laws of Brazil. Thus, the District Court of Santos, State of São Paulo, is elected as competent to settle any questions arising out of these Terms of Use or their performance, with express waiver of any other, regardless of more privileged it may be.

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PRIVACY POLICY

WHAT IS THIS PRIVACY POLICY?

This Privacy Policy describes our personal data protection practices related exclusively to your use of the Website www.dpworldsantos.com ("Website").

If you are a customer, supplier, service provider, business partner or visitor of DP World Santos' facilities and would like to know what personal data we collect and why, and how we process this data, please access our [Privacy Notice](#).

WE DEFEND YOUR PRIVACY

We at DP World Santos understand and value the importance of your privacy. In general, you can browse our Website without providing any personal data.

However, some specific features of our Website are available to contact DP World Santos and, into this context, we may request some of your personal data in order to communicate with you and attend any requests. Also, due to technical and legal reasons, we have access to certain personal data when you access our Website, such as your IP address. This personal data will be processed in accordance with this Privacy Policy.

Furthermore, the Website makes use only of necessary cookies, which help to make a useful Website, enabling basic functions, such as browsing and page access to protect areas of the Website. The Website may not work properly without these cookies. We do not use such cookies for any secondary purpose - only to enable your browsing and use of the Website.

HOW WE PROCESS YOUR PERSONAL DATA

To the extent that we collect your personal data through the Website, we will process such data in accordance with applicable data protection laws and regulations, in particular the Brazilian General Data Protection Act (Law 13,709/2018, the "LGPD") and the Brazilian Civil Rights Framework for the Internet (Law 12,965/2014).

From some of your interactions with our Website, we may have access to some of your personal data, as described below:

<p>Service Channels (Contact, Work with us, Ombudsman and Whistleblowing Hotline)</p>	<p>When contacting through the Website channels, you may be required to provide contact information (for example, name, e-mail, phone, etc.). Such data will be requested so that we can identify you, contact you and help you with any requests.</p> <p>Regarding the "Work with us" channel, you may be required to provide professional and occupational data (for example, professional history, resume, etc.). We use this information to offer you job opportunities at DP World Santos.</p> <p>In relation to the "Reporting Channel", you may be required to provide specific information about events involving you or third parties, including your degree of relationship with DP World Santos. We use this information to investigate and respond to any complaints.</p>
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	In addition, our service channels are available for you to send feedbacks on our services, criticism, compliments, suggestions, complaints. This information will be used so that we can constantly evaluate and improve our services.
Browsing data	<p>By accessing our Website, we may have access to your IP address (and, consequently, information about your location), as well as the date and time of access to the Website.</p> <p>In such cases, we will use this information to comply with legal obligations under the Brazilian Civil Rights Framework for the Internet. Furthermore, we may use such information to monitor access to our Website in order to investigate possible attacks or attempts to our Website.</p>
Marketing Email	If available, you can also provide contact information (for example, name, e-mail, position, company, etc.) to register in our e-mail marketing database. In such case, you agree to receive commercial and institutional e-mails from DP World Santos.

CONSENT TO USE YOUR PERSONAL DATA

Except for browsing data, which is collected to comply with a legal obligation, your personal data will only be collected by the Website with your consent. In any case, it is important to emphasize that the use of your personal data will be within the limits permitted by applicable laws and regulations related to personal data protection matters.

You are not obliged to consent to the use of your personal data, but if you choose not to give your consent, we may not be able to provide some of the features of this Website. For example, you will not be able to use our Service Channels if you do not provide certain personal data.

PERSONAL DATA OF CHILDREN AND ADOLESCENTS

Due to the nature of its business, DP World Santos maintains a relationship with the adult public. By default, you should not provide data of children and adolescents through the Website. Exceptionally, if you are between 16 and 18 years old and you are interested in working at DP World Santos, you may provide your data through the channels available on the Website.

SHARING PERSONAL DATA

We do not sell or process your personal data for any purpose other than those described in these Terms of Use and Privacy Policy. Nevertheless, DP World Santos may disclose and share the information collected through this Website in the following cases:

- ✓ **Companies of DP World Santos' economic group and/or specialized outsourced companies:** When these companies have an effective need to access such information (for example, for purposes of reporting and investigating complaints made through the Website).
- ✓ **Public and governmental authorities:** Only as necessary to comply with legal and regulatory obligations, or in response to court orders or administrative decisions.

In the above cases, DP World Santos will not be obliged to obtain your consent to the moment prior to sharing. However, when the transfer is made for companies of DP World Santos' economic group, we assure that such companies will protect your personal data with the same degree of care as DP World Santos.

If the sharing is made with companies of DP World Santos' economic group outside Brazil, we will ensure that the transfer is made only (a) to countries with an adequate degree of personal data protection; or (b) when we have safeguards to protect your personal data (for example, standard contractual clauses or binding corporate rules that govern the adequate data processing matters).

HOW WE PROTECT YOUR DATA

We keep records of the processing operations we perform, in order to have control and visibility over the activities involving your personal data.

We also adopt technical and administrative security measures to prevent disclosure, unauthorized access and sharing, loss, destruction, alteration or unlawful processing of such data.

Furthermore, we implement and maintain a Privacy Governance Program to ensure that your data are protected, which comprises in a Personal Data Policy, Information Security Policy, Incident Response Plan, periodic training, among other policies and practices aimed to protect your personal data.

We also request you to take the necessary precautions. Set appropriate security measures in your devices in order to protect the integrity of the information you wish to send. Remember also to store any access data (login and password) in a secure manner.

WHAT ARE YOUR RIGHTS

As a data subject, LGPD assures you several rights before DP World Santos. At any time, you may request:

- ✓ confirmation of existence or access to your personal data;

- ✓ the correction or update of your personal data;
- ✓ the deletion, blocking or anonymization of your personal data;
- ✓ information about the shared use related to all third-parties (public and private parties) with whom DP World Santos has shared your personal data;
- ✓ the portability of your personal data to another service provider, as applicable;
- ✓ revocation of the consent given to DP World Santos and deletion of the corresponding personal data, as applicable.
- ✓ the opposition against any processing that is not based on consent.

We will inform you when it is not technically possible to block or anonymize such personal data and, in such cases, you may choose to delete this data. Furthermore, you understand that the deletion, blocking, anonymization or opposition may not apply in cases where DP World Santos has legal, regulatory and contractual obligations to be fulfilled, or retain these data for the purpose of regularly exercising its rights.

The contact data for requesting the abovementioned rights is as follows.

HOW TO CONTACT US

If you have any questions about this Privacy Notice or any requests concerning your personal data, please contact us through the channels below:

privacidade@dpworld.com

DP World Santos Data Protection Officer:

Elder Coppi

encarregado@dpworld.com

Address:

Estrada Particular da CODESP s/nº
Ilha Barnabé – Santos/SP – Brazil
CEP 11095-710.

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These Terms of Use and Privacy Policy are Release 00, dated 07/17/2020.